



Transforming Church Conflict: Compassionate Leadership in Action

Deborah van Deusen Hunsinger, Theresa F. Latini

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With many pastors facing burnout and congregations suffering from internal divisions, there is a need for Christian resources that present concrete problem-solving techniques for handling conflict in the church. This book offers practical skills and strategies that the authors have learned through years of studying nonviolent communication (NVC) as described in Marshall Rosenberg's book, *Nonviolent Communication: A Language of Life*, and as developed by numerous NVC trainers all over the world. Using real-world case studies and examples, Hunsinger and Latini helpfully guide pastors and lay leaders through effective and compassionate ways to deal with discord. These strategies include differentiating observations from evaluations, experiencing and expressing feelings, identifying and connecting with needs, and making requests rather than demands. By learning the basic skills of compassionate communication, church leaders can be empowered to transform, rather than merely manage, church conflict



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